

# ELTECH K-LASER

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ISO 13485:2016

## K-LASER®

Dearest Customer,

I am Francesco Zanata, founder and creator of the K-Laser® around the world.

The ELTECH K-Laser team and I are proud you have chosen one of our K-Laser products, and that you have found satisfaction in using it for your work. Rest assured that this is the one and only K-Laser and that it is, and always has been, manufactured *in Treviso, Italy*.

ELTECH is the company that has brought you the K-Laser. This is the revolutionary laser that has been copied by other laser therapy and surgery manufacturers and businesses around the world.

Our K-Laser products, such as the CUBE, were designed, developed, and manufactured by our internal team exclusively in Italy.

Over the past two years great confusion has been created by our former distributor in the United States, *Laser Therapy LLC*, that later became *K-Laser USA LLC*, who managed the ELTECH territories in the USA and Canada. Our former distributor had developed a new product on their own and affixed the K-Laser mark to this product. This new product is manufactured in China and is called "Platinum". K-Laser USA LLC, brought this product to the market on their own, stating that it was a new K-Laser device model of higher quality.

Through a lengthy arbitration process we have succeeded in proving to the U.S. court that ELTECH is the true manufacturer of the K-Laser products and thus have won the arbitration. The clarity of this award leaves no room for uncertainties.

The former distributor of our K-Laser products in the USA and Canada is now subject to a court order to cease the improper use of the K-Laser marks.

K-Laser USA LLC, has now changed its name into SUMMUS MEDICAL LASER LLC, and continues to sell the "Platinum" and other SUMMUS branded products - these are not K-Laser products.

With this letter, I would also like to inform you that we have a new distributor for the United States and Canada, Chattanooga of DJO Global.

Please contact Chattanooga customer service team for all sales inquiries:

T: 1-800-494-3395 USA

Email: [ChattProductSupport@djoglobal.com](mailto:ChattProductSupport@djoglobal.com)

Should you need any service assistance on a past K-Laser device, please write to: [service@klaser.it](mailto:service@klaser.it)

New K-Laser models are coming, and you can find them at the next VMX veterinary conference, which will be held in Orlando, Florida, January 18th - 22nd, 2020. Come and visit us at stand 2741!

A sincere thanks to all of you.

Best wishes,

Francesco Zanata

ELTECH K-Laser founder